| Service                          | Approved<br>Budget | Projected<br>Outturn | Annual<br>Variance | Last Month<br>Variance | Cause of Major Variances greater than £0.050m  | Action Required   |
|----------------------------------|--------------------|----------------------|--------------------|------------------------|--|---|
|                                  | (£m)               | (£m)                 | (£m)               | (£m)                   |  |   |
| Social Services                  |                    | ` ′                  | ` ,                | , ,                    |  |   |
| Older People                     |                    |                      |                    |                        |  |   |
| Localities                       | 18.814             | 17.779               | -1.035             | -0.734                 | Residential and Nursing Care is projecting a £0.539m underspend due to fluctuation in demand for residential and nursing care placements and increases to capital limits. Staff budgets are underspending within Intake/First Contact and Localities Teams, not all staff are currently top of grade and there are in-year savings due to short term vacancies. One off funding for Additional Winter Pressures Grant £0.320m. | independent sector residential homes some of this funding will be allocated to Council run residential  |
| Reablement Services              | 0.542              | 0.460                | -0.082             | -0.096                 | This service is expected to underspend due to in-year savings from vacancies.  |   |
| Resources & Regulated Services   | 7.018              | 7.606                | 0.588              | 0.653                  | Council provided residential care is £0.391m overspent due to relief and agency cover. Relief and agency staff are required to maintain the mandatory level of staff within the residential homes, however the amount of budget to fund this is low and does not contain contingencies for sickness absences. There are also pressures from buildings expenditure such as repairs and maintenance.                             |   |
| Minor Variances                  | 0.717              | 0.725                | 0.008              | 0.006                  |  |   |
| Adults of Working Age            |                    |                      |                    |                        |  |   |
| Resources & Regulated Services   | 24.170             | 23.736               | -0.434             |                        | This is due to a combination of a decrease in high cost placements at the end of 2018/19 with the subsequent full year financial impact showing in 2019/20 and inflation provision for care provider fee increases not automatically passing to all providers and in some cases are only considered upon request.  | This service area is subject to changes in demand for services. There are always a number of potential service users which may require services in the future. Although these service users are known to us at this time the most appropriate care package has not yet been determined and full costs associated for their care cannot yet be estimated and included within this months financial projections. There also remains potential for providers to request increases in their fees. |
| Transition & Disability Services | 0.765              | 0.707                | -0.058             | -0.061                 | This service is expected to underspend due to not all staff paid at top of scale and one-off in-year vacancy savings.  |   |
| Residential Placements           | 1.241              | 1.738                | 0.497              | 0.476                  | The overspend is due to the number of residential placements currently funded.   |   |
| Professional Support             | 0.821              | 0.760                | -0.061             | -0.062                 | Salary underspends due to staff not at to of grade and in-year vacancy savings.  |   |
| Minor Variances                  | 2.957              | 2.866                | -0.090             | -0.070                 |  |   |
| Children's Services              |                    |                      |                    |                        |  |   |
| Family Placement                 | 2.564              | 2.869                | 0.305              | 0.325                  | The overspend is due to current demands on the service from the number of fostering placements, which in some cases avoid making an Out of County placement. The main pressure areas are payments for foster carers, foster agencies and special guardianship payments.  |   |

| Service                                    | Approved | Projected | Annual   | Last Month | Cause of Major Variances greater than £0.050m   | Action Required   |
|--|----------|-----------|----------|------------|---|---|
|  | Budget   | Outturn   | Variance | Variance   |   |   |
|  | (£m)     | (£m)      | (£m)     | (£m)       |   |   |
| Family Support                             | 0.371    | 0.532     | 0.161    | 0.150      | This is due to the number of court directed contact sessions which require support workers to attend. Sessional workers were historically used, however the need to use sessional workers has increased to a level whereby, under employment regulations, sessional workers are required to be issued fixed term contracts.   | Sections of this service are being reviewed with a view to making it more cost efficient. |
| Legal & Third Party                        | 0.178    | 0.492     | 0.314    |            | Legal costs are overspent due to the number of cases going through the courts and the use of external legal professionals. Direct payments have recently seen an increase in demand.  |   |
| Professional Support                       | 4.375    | 4.429     | 0.054    |            | To support adequate levels of child protection, the established staffing structure needs to be maintained at the required standard as much as possible. Vacancies are therefore minimised and challenges to recruitment leads to the use of agency staff. This leads to an increase in costs as agency rate is higher than non agency staff. The use of agency staff is monitored and kept to a minimum as much as possible but it is not possible to avoid altogether. |   |
| Minor Variances                            | 1.132    | 1.153     | 0.021    | 0.027      |   |   |
| Safeguarding & Commissioning               |          |           |          |            |   |   |
| Charging Policy income                     | -2.923   | -3.078    | -0.155   |            | Charging policy income is expected to exceed the budgeted amount due to increases in the non-residential care maximum weekly charge cap and an increase to the base number of service users who contribute to their care.   |   |
| Business Support Service                   | 1.235    | 1.137     | -0.099   |            | There are a number of short term vacancy savings and some posts currently occupied by staff who are not top of grade.   |   |
| Safeguarding Unit                          | 0.923    | 0.848     | -0.075   |            | The underspend is due to a number of short term vacancy savings and some posts currently occupied by staff who are not top of grade.  |   |
| Management & Support                       | -1.114   | -0.907    | 0.207    |            | There is a shortfall from the assumed proportion of grant allocations announced by Welsh Government which were included within the 2019/20 budget. The total shortfall across the three grants is £0.283m, although some of this is partly mitigated by one off refunds from the Regional Collaboration Unit.   |   |
| Vacancy Management                         | -0.080   | -0.304    | -0.224   | -0.224     | Short term vacancy savings transferred across the portfolio.  |   |
| Minor Variances                            | 2.262    | 2.254     | -0.008   | 0.002      |   |   |
| Total Social Services (excl Out of County) | 65.970   | 65.802    | -0.167   | 0.070      |   |   |
| Out of County                              |          |           |          |            |   |   |
| Out or county                              | 1        |           |          |            | <u>l</u>  |   |

| Service                      | Approved<br>Budget | Projected<br>Outturn | Annual<br>Variance | Last Month<br>Variance | Cause of Major Variances greater than £0.050m   | Action Required  |
|------------------------------|--------------------|----------------------|--------------------|------------------------|---|--|
|                              |                    |                      |                    |                        |   |  |
|                              | (£m)               | (£m)                 | (£m)               | (£m)                   |   |  |
| Children's Services          | 5.288              | 6.884                | 1.596              |                        | The overspend is influenced by a significant increase in the number of placements and the full year impacts of new placements which emerged during 2018/19.   | A three-fold approach to mitigation by :- 1) Direct action e.g Commissioning Practice 2) Expenditure controls within the same service or portfolio 3) After exhaustion of 1 and 2, consider how to effect corporate level mitigation |
| Education & Youth            | 3.745              | 4.374                | 0.629              | 0.567                  | The overspend is influenced by a significant increase in the number of placements and the full year impacts of new placements which emerged during 2018/19.   | A three-fold approach to mitigation by :- 1) Direct action e.g Commissioning Practice 2) Expenditure controls within the same service or portfolio 3) After exhaustion of 1 and 2, consider how to effect corporate level mitigation |
| Total Out of County          | 9.033              | 11.258               | 2.225              | 2.221                  |   |  |
| Education & Youth            |                    |                      |                    |                        |   |  |
| Inclusion & Progression      | 4.076              | 3.998                | -0.078             | -0.084                 | Savings identified as part of the challenge of non-essential spend carried out at month 6   | To ensure service areas continue to identify non-<br>essential spend   |
| Integrated Youth Provision   | 1.290              | 1.227                | -0.063             |                        | Underspends across the whole of the service identified through the challenge of non-essential spend   |  |
| School Improvement Systems   | 1.702              | 1.566                | -0.136             | -0.137                 | In year savings identified through the challenge of non-<br>essential spend across School Improvement and Early<br>Entitlement  |  |
| Minor Variances              | 1.437              | 1.422                | -0.015             | -0.021                 |   |  |
| Total Education & Youth      | 8.505              | 8.212                | -0.293             | -0.325                 |   |  |
| Schools                      | 91.960             | 91.960               | 0.000              | -0.000                 |   |  |
| Streetscene & Transportation |                    |                      |                    |                        |   |  |
| Service Delivery             | 8.536              | 8.678                | 0.142              | 0.129                  | Following the extreme weather event during June 2019, the service has incurred additional revenue pressures from responding and resolving flooding issues across the County. The network damage was widespread and included road foundations being undermined, particularly on roads adjacent to water courses, and road surfaces being lifted by inspection covers, due to the pressure created by the sheer volume of water within the drainage system. The costs include the additional staffing costs towards responding and repairing the highway along with costs of plant and materials. A claim to Welsh Government has recently been notified as unsuccessful and the service is now working to mitigate these costs. Potential total cost up to £0.180m. The flooding has also impacted the capital programme creating an additional pressure of £0.350m for highway repairs. |  |

| Service                            | Approved | Projected | Annual   | Last Month | Cause of Major Variances greater than £0.050m  | Action Required   |
|------------------------------------|----------|-----------|----------|------------|--|---|
|                                    | Budget   | Outturn   | Variance | Variance   |  |   |
|                                    | (£m)     | (£m)      | (£m)     | (£m)       |  |   |
| Transportation                     | 8.598    | 9.656     | 1.058    |            | The pressures in school transport costs are as a result of several factors across the service. Effect of non-statutory school transport arrangements and delay in implementing policy on removing historic transport anomalies. Increase in mainstream secondary education pupil transport and Special Educational Needs (SEN) pupil transport, both in County and out of County placements, along with an increase in number of school escorts to accompany SEN pupils and growth in number of single occupancy routes. There is also an increase in number of school days in 2019-20. The Transportation service have successfully reviewed high cost routes and retendered contracts where a more favourable rate may be secured. The impact of this to date is a further reduction in the forecast position from £1.195m variance figure reported last month to £1.058m and work is ongoing to mitigate this further. Included in this variance figure is the increased transport provision to Social Services of £0.048m. The Transportation service are looking to mitigate this pressure through a route optimisation exercise. |   |
| Regulatory Services                | 4.841    | 4.943     | 0.102    | 0.180      | Further minor Car Parking income shortfalls have been reflected. However, the closure of car parking space at Flint is anticipated to mitigate this to some degree going forward. The waste strategy service are now likely to have an improved position of up to £0.100m, based on the commissioning period for the North Wales Residual Waste Treatment Project (NWRWTP) being shorter than anticipated compared to when the £0.425m pressure was calculated. Maximum WG grant funding is available from the full service period commencement which is projected to be in December 2019.   | Car Parking income will continue to be closely monitored and an updated position on full service period commencement for the NWRWTP will be provided when this is confirmed |
| Other Minor Variances              | 8.360    | 8.322     | -0.037   | -0.018     | 2019.  |   |
| Total Streetscene & Transportation | 30.335   | 31.599    | 1.264    | 1.487      |  |   |
| Planning, Environment & Economy    |          |           |          |            |  |   |
| Business                           | 1.583    | 1.641     | 0.058    | 0.052      | Extension of two EHO contracts has been agreed due to increasing service pressures and demands   |   |
| Access                             | 1.337    | 1.402     | 0.065    | 0.065      | Historic income target not realised due to the cessation of Environment Single Revenue Grant in March, 2019 £0.027m. Service Review in Rights of Way resulting in increased staffing costs £0.028m. Minor Variances £0.009m.   |   |
| Management & Strategy              | 1.390    | 1.313     | -0.076   | -0.066     | Vacant posts across the service: Land Drainage and Planning Policy   |   |
| Minor Variances                    | 1.598    | 1.554     | -0.044   | -0.028     |  |   |
| Total Planning & Environment       | 5.907    | 5.910     | 0.003    | 0.024      |  |   |
| People & Resources                 |          |           |          |            |  |   |

| Service                                    | Approved              | Projected             | Annual                | Last Month            | Cause of Major Variances greater than £0.050m   | Action Required                                     |
|--|-----------------------|-----------------------|-----------------------|-----------------------|---|---|
|  | Budget                | Outturn               | Variance              | Variance              |   |   |
|  | (£m)                  | (£m)                  | (£m)                  | (£m)                  |   |   |
| HR & OD                                    | 2.367                 | 2.433                 | 0.066                 | 0.076                 | The launch of the salary sacrifice scheme for AVSC was  |   |
|  |                       |                       |                       |                       | undertaken earlier this year and all existing employees paying AVSC have been written to encouraging them to take up the    |   |
|  |                       |                       |                       |                       | scheme together with information for all staff via the infonet  |   |
|  |                       |                       |                       |                       | workforce news. To date only £0.009m has been achieved  |   |
|  |                       |                       |                       |                       | through this scheme and this has been estimated to a full   |   |
|  |                       |                       |                       |                       | year efficiency at £0.018m.   |   |
| Corporate Finance Total People & Resources | 2.083<br><b>4.451</b> | 2.092<br><b>4.525</b> | 0.009<br><b>0.075</b> | 0.009<br><b>0.085</b> |   |   |
| Total Feople & Resources                   | 4.451                 | 4.525                 | 0.075                 | 0.065                 |   |   |
| Governance                                 |                       |                       |                       |                       |   |   |
| Legal Services                             | 0.723                 | 0.882                 | 0.159                 | 0.172                 | Overspend as a result of employing locums to December,  | Absence monitoring and monitor fee income levels    |
|  |                       |                       |                       |                       | 2019 covering absence to ensure continuing client service   |   |
|  |                       |                       |                       |                       | delivery in the area of child protection £0.090m. Previous  |   |
|  |                       |                       |                       |                       | years efficiency target that was dependant on demand reduction in another service that has not occurred, thereby            |   |
|  |                       |                       |                       |                       | preventing the consequent achievement of the efficiency   |   |
|  |                       |                       |                       |                       | £0.114m. Mitigated by the fee income and commitment   |   |
|  |                       |                       |                       |                       | challenge within the service £0.046m.   |   |
| Internal Audit                             | 0.834                 | 0.788                 | -0.045                | -0.028                | Vacancy Savings   |   |
| ICT  | 4.335                 | 4.340                 | 0.045                 |                       | ICT Information and Business Services - alterations and   | The Secure Destruction Contract has been relet with |
|  | 1.000                 | 1.010                 | 0.000                 | 0.007                 | improvements carried out £0.018m. Records Management is   | potential for efficiencies into 2020.21             |
|  |                       |                       |                       |                       | a customer demand led service, therefore the projected cost   |   |
|  |                       |                       |                       |                       | is dependant on service need £0.020m. Minor variances   |   |
| Revenues                                   | 0.197                 | 0.149                 | -0.049                | -0.046                | across the service £0.014m.  Early indication of a potential surplus on the Council Tax                                     | Continue to monitor collection data                 |
|  |                       |                       |                       |                       | Collection Fund   |   |
| Minor Variances                            | 3.088                 | 3.015                 | -0.073                | -0.085                | Minor Variances across the Portfolio  |   |
| Total Governance                           | 9.177                 | 9.173                 | -0.004                | 0.051                 |   |   |
| Strategic Programmes                       |                       |                       |                       |                       |   |   |
| Minor Variances                            | 5.272                 | 5.273                 | 0.000                 | 0.000                 |   |   |
| Total Strategic Programmes                 | 5.272                 | 5.273                 | 0.000                 | 0.000                 |   |   |
| Housing & Assets                           |                       |                       |                       |                       |   |   |
| Caretaking & Security                      | 0.263                 | 0.206                 | -0.057                | -0.055                | Savings identified arising from the review and challenge of   | Continue to review and challenge all non essential  |
|  |                       |                       |                       |                       | non-essential spend, of which £0.034m relates to staff cost   | spend in future months.                             |
|  |                       |                       |                       |                       | savings arising from vacancies and reduced overtime   |   |
|  |                       |                       |                       |                       | payments. A further £0.015m saving on R and M of Buildings arose from the challenge of non essential spend making a         |   |
|  |                       |                       |                       |                       | total of £0.049m for this service. The remaining £0.008m of   |   |
|  |                       |                       |                       |                       | the projected underspend relates to other minor savings.  |   |
|  |                       |                       | 0.0==                 |                       | h   |   |
| CPM & Design Services                      | 0.673                 | 0.603                 | -0.070                | -0.069                | Mainly due to a surplus of income recovered via Service Level<br>Agreements (SLAs) and also £0.012m arising from the review |   |
|  |                       |                       |                       |                       | and challenge of non-essential spend.   | spena in rature months.                             |
| L  |                       |                       |                       |                       | and chancings of fiori occornial operia.  |   |

| Service                     | Approved<br>Budget | Projected<br>Outturn | Annual<br>Variance | Last Month<br>Variance | Cause of Major Variances greater than £0.050m   | Action Required |
|-----------------------------|--------------------|----------------------|--------------------|------------------------|---|-----------------|
|                             | (£m)               | (£m)                 | (£m)               | (£m)                   |   |                 |
| Benefits                    | 11.566             | 11.290               | -0.275             | -0.275                 | Projected underspend on the Council Tax Reduction Scheme (CTRS).  |                 |
| Minor Variances             | 2.669              | 2.689                | 0.019              | -0.000                 |   |                 |
| Total Housing & Assets      | 15.171             | 14.788               | -0.383             | -0.398                 |   |                 |
|                             |                    |                      |                    |                        |   |                 |
| Chief Executive's           | 2.760              | 2.603                | -0.157             | -0.141                 | Vacant Posts  |                 |
|                             |                    |                      |                    |                        |   |                 |
| Central & Corporate Finance | 22.810             | 22.439               | -0.371             | -0.377                 | Over recovery of planned pension contributions recoupment against actuarial projections due to pay award increase mitigated by the under achievement of Income efficiencies and Workforce efficiencies. |                 |
|                             |                    |                      |                    |                        |   |                 |
| Grand Total                 | 271.350            | 273.543              | 2.193              | 2.698                  |   |                 |